

Don Smith & Associates, Inc. d/b/a
ExpressOfficeFurniture.NET

5 Year Limited Warranty

Don Smith & Associates, Inc. warrants to original purchaser, that each ExpressOfficeFurniture product will be free from defects in workmanship given normal use and care for five (5) years of single shift service. All components of the product are covered by this warranty. This is a limited warranty. The warranty is limited to repair or replacement of the product, at our option. In the event the same product is not available, replacement with a similar product of similar value will be substituted.

Don Smith & Associates, Inc. or our authorized dealer will inspect/repair or replace at our option any part or parts of the warranted product found to be defective within the terms of the warranty. You must notify your authorized ExpressOfficeFurniture dealer/distributor and provide proof of purchase.

All of our products require regular inspection and maintenance every 6 months or less, to maintain the warranty. Each product must be inspected for any inoperable conditions, loose or missing fasteners and corrective action taken. Any product that is deficient at any time must be taken out of service until corrective action has been taken.

The user may be required to return the product to their Dealer or our facility at their expense. This warranty does not cover routine punch list expenses at the time of installation. This warranty does not cover trip or travel time expenses, unless specifically pre-authorized by Don Smith & Associates, Inc. Any labor paid will be at the current *cost* of labor that we pay our technicians.